WALKER SORENSEN

Lawyers

ESTABLISHING PROPERTY & CASUALTY INSURANCE OPERATIONS IN CANADA

OCTOBER 2017

The information in this document is intended to provide general guidance, and is not an exhaustive analysis of all provisions of Canadian law with which an applicant wishing to establish property & casualty insurance operations in Canada may be required to comply. For this reason, we recommend that you seek legal advice from one of our lawyers on the specific legal aspects of your proposed investment or activity

TABLE OF CONTENTS

1.0	1
2.0	2
3.0	7
4.0	16
5.0	17
	18
(A)	19
(-)	
(B)	20
(C)	21
(D)	24

FREQUENTLY ASKED QUESTIONS

- Can a foreign property and casualty insurer establish a branch in Canada? Yes.
- 2. Can a foreign property and casualty insurer incorporate an insurance company in Canada? Yes.
- 3. Can a foreign property and casualty insurer operate in Canada as a "non-admitted" or "surplus lines" carrier? No. All insurers operating in Canada must be fully licensed.
- 4. Is it better to establish a Canadian branch or a Canadian insurance company?

 Other than with respect to corporate governance requirements and possibly tax consequences, there are only minor differences between the use of a Canadian branch and a Canadian insurance company (see Section 2.5). Canadian law imposes onerous corporate governance requirements on a Canadian insurance company, but not on a Canadian branch
- 5. How much capital does a new Canadian insurance company require? Sufficient capital to achieve a Minimum Capital Test ("MCT") ratio of at least 300%.
- 6. What assets must a new Canadian branch have in Canada?
 A Canadian branch of a foreign property and casualty insurer must vest in trust with the federal insurance regulator sufficient assets to achieve a Branch Adequacy of Assets Test ("BAAT") ratio of at least 300%.
- 7. Who regulates insurers in Canada? The federal government regulates solvency and corporate governance. Provincial and territorial governments regulate market conduct.
- 8. What licences does an insurer need?

A property and casualty insurance company incorporated under the federal laws of Canada must obtain an order from the federal insurance regulator approving the commencement and carrying on of business by the Company. A branch of a foreign property and casualty insurer must be registered federally and the foreign insurer must obtain an order from the federal insurance regulator approving the insuring in Canada of risks by the foreign insurer. In addition, a property and casualty insurer (whether a Canadian insurance company or a Canadian branch of a foreign insurer) must be licensed in each province and territory in which it undertakes insurance or carries on the business of insurance.

- 9. How long does it take to become fully licensed?
 Approximately 15 to 27 months in total. Federal approval for the incorporation of a Canadian insurance company or registration of a Canadian branch of a foreign insurer requires approximately 12 to 18 months from the date that the applicant has provided the federal insurance regulator with a complete application and all required documents. Provincial and territorial licences require an additional 3 to 9 months to obtain.
- 10. Can we acquire a shell insurance company?

 There are no true "shell" insurance companies available in the sense of companies that have been incorporated, organized and licensed, but never used to write insurance business. However, from time to time, there are insurance companies in run-off available for purchase. The regulatory approval process for establishing a Canadian insurance company and acquiring a Canadian insurance company are comparable. Accordingly, little time or money can be saved by acquiring such an insurance company. However, time and money could be saved if the insurance company has maintained provincial licenses. This could shorten the process by up to 9 months and reduce costs considerably.

O BACKGROUND ON CANADIAN INSURANCE REGULATION

2.01 Federal and Provincial Jurisdiction

Insurance is regulated at both the federal and provincial/territorial levels. There are ten provinces and three territories in Canada.

Only three types of insurers are allowed to sell insurance in Canada:

- (a) insurers incorporated under the federal Insurance Companies Act (Canada) (the "ICA") ("Canadian Companies");
- (b) foreign insurers registered under the ICA to operate through Canadian branches ("Canadian Branches"); and
- (c) insurers incorporated under the legislation of one of the provinces ("Provincial Companies").

A foreign property and casualty insurer may only establish a Canadian Branch if the foreign insurer is registered under the ICA. The provinces have no jurisdiction to permit a foreign branch of a property and casualty insurer to carry on business in Canada.

There is no category for "non-admitted" or "surplus lines" insurers in Canada.

There is no category for "non-admitted" or "surplus lines" insurers in Canada.

2.02 Federal Regulation

Federal regulation of insurers pursuant to the ICA is primarily directed at regulating the solvency and corporate governance of Canadian Companies and the solvency of Canadian Branches. This regulatory oversight is performed by the Superintendent of Financial Institutions (the "Superintendent") through the Office of the Superintendent

Federal regulation concentrates on regulating solvency & corporate governance.

of Financial Institutions ("OSFI"). The ICA also contains consumer protection provisions regulated by the Financial Consumer Agency of Canada.

The ICA, the Regulations thereto and guidelines developed by OSFI provide the framework for establishing insurance operations in Canada.

2.03 Provincial & Territorial Regulation

The provinces and territories have exclusive jurisdiction to regulate the marketing of insurance products, as well as market conduct with respect to the sale of insurance, within their jurisdictions, including the types of insurance that may be sold and who may sell insurance. Provincial and territorial insurance legislation contains general provisions with respect to insurance policies (other than life, accident and sickness and marine insurance policies)¹ and specific provisions with respect to fire², automobile³, life⁴ and accident and sickness⁵ policies, including statutory provisions⁶ that are deemed to be included in certain policies. In addition, the provinces regulate the solvency and corporate governance of Provincial Companies.

Regardless of its jurisdiction of incorporation or whether it operates as a Canadian Branch of a foreign insurer, an insurer must be licensed in each province and territory in which it undertakes insurance or carries on the business of insurance. Until a licence is obtained from a particular province or territory, an insurer may not undertake insurance or carry on the business of insurance in that province or territory. Certain provinces and territories require that, in addition to obtaining an insurance licence, an insurer must also be extra-provincially registered under general corporate legislation in the jurisdiction.

An insurer must be licensed in each province & territory in which it carries on business.

Each province and territory has its own insurance legislation, administered by an insurance commission or other regulatory body run by a commissioner or superintendent of insurance.

All of the provinces and territories, except Quebec, have common law legal systems. Quebec has a civil law legal system.

2.04 Form and Rate Filings

An insurer may be required to file copies of policy forms and forms of applications for insurance proposed to be used as part of its application for a provincial or territorial licence.⁷ There is no requirement that forms be filed on a continuous basis after the licence is granted; however, an insurer may be required to file policy forms or application forms with a provincial or territorial insurance regulator upon request.⁸ Those provinces and territories that permit private insurers to underwrite automobile insurance mandate the form of automobile policies⁹, which vary from province to province. There are no requirements for property and casualty insurers to file policy forms with OSFI.

There is no requirement that forms be filed on a continuous basis after the license is granted; however, an insurer may be required to file policy forms or application forms with a provincial or territorial insurance regulator upon request.8

Property and casualty insurers are only required to file rates with respect to automobile insurance¹⁰ and hail insurance (in

Saskatchewan only)¹¹ with provincial/territorial insurance regulators. No rates are required to be filed for any other class of property and casualty business and no rates are required to be filed with OSFI.

¹ See, for example, Part III of the Insurance Act (Ontario).

² See, for example, Part IV of the Insurance Act (Ontario).

³ See, for example, Part VI of the Insurance Act (Ontario).

⁴ See, for example, Part V of the Insurance Act (Ontario).

⁵ See, for example, Part VII of the Insurance Act (Ontario).

⁶ See, for example, Sections <u>148</u>, <u>234</u> and <u>300</u> of the *Insurance Act* (Ontario).

⁷ See, for example, Section 50(1) of the Insurance Act (Ontario).

⁸ See, for example, <u>Section 117 of the Insurance Act</u> (Ontario).

⁹ See, for example, Section 227(1) of the Insurance Act (Ontario).

¹⁰ See, for example, <u>Section 410 of the Insurance Act</u> (Ontario)

¹¹ Section 281 of The Saskatchewan Insurance Act

2.05 Choice of Subsidiary or Branch

As noted above, insurance companies may be incorporated either federally under the ICA or provincially under applicable provincial business corporation legislation.

Incorporation under the ICA is generally chosen, as it is easier for a Canadian Company to obtain licences in all provinces and territories. Alternatively, a Canadian Branch may be registered in Canada.

A Canadian Company requires a board of directors and must comply with the corporate governance provisions in the ICA and OSFI's Corporate Governance Guidelines, whereas a Canadian Branch is not required to have a separate board for its Canadian operations or to comply with the corporate governance provisions in the ICA or OSFI's Corporate Governance Guidelines.

A Canadian Company requires a board of directors, whereas a Canadian Branch is not required to have a separate board for its Canadian operations.

The board of a Canadian Company must meet the composition requirements described in Appendix A and must meet at least four times each year in Canada. Outside directors will normally be paid director's fees. A Canadian Company also requires audit and conduct review committees.

A Canadian Branch may be managed entirely by directors, officers and employees of the foreign company and meetings of such individuals may take place outside of Canada. The management of the branch must be overseen by a Canadian Resident individual (usually an employee) appointed as a chief agent (see Section 3.10). This provides greater flexibility and avoids the need to introduce outsiders to the management of the Canadian business.

There are no material differences between the accounting and reporting requirements of a Canadian Branch and a Canadian Company.

A Canadian Company must invest its assets in accordance with the investment restrictions set forth in Part IX of the ICA and described in Section 3.8 and Appendix B. A Canadian Branch must do likewise, with the following exception: it may hold assets outside of the trust described in Section 3.7 that do not comply with the limits on commercial lending that apply to a Canadian Company.

A Canadian Company must comply with the self-dealing restrictions set forth in Part XI of the ICA. These are summarized in Appendix C. A Canadian Branch is only required to comply with these rules in respect of assets it wishes to vest in trust.

There are no material differences between the accounting and reporting requirements for a Canadian Company and a Canadian Branch. Both are required to file substantially the same financial information with OSFI. A Canadian Company is required to maintain books and records in Canada¹², and is subject to a separate Canadian audit.¹³ A Canadian Branch is required to maintain records in Canada¹⁴ and have a separate Canadian audit.¹⁵

Before a decision is made to establish a Canadian Branch as opposed to a Canadian Company, tax rules in Canada and the foreign property & casualty insurance company's home jurisdiction must be considered.

 $^{^{12}}$ Section $\underline{262}$ of the ICA. 13 Section $\underline{356}$ of the ICA.

 $^{^{14}}$ Section $\overline{647}$ of the ICA.

¹⁵ Section 641 of the ICA

2.06 Office in Canada

OSFI has not stated explicitly that a Canadian Company or a Canadian Branch must have a presence in Canada and employees in Canada who have expertise in underwriting, accounting and claims settlement. However, OSFI has published several guidelines and advisories that strongly suggest that this may be the case. See OSFI's: <u>Guideline</u> <u>B-10 on Outsourcing of Business Activities, Functions and Processes; Guideline E-4 on the Role of the Canadian Chief Agent and Record keeping Requirements; and Insurance in Canada of Risks.</u>

2.07 Financial Reporting

Canadian Companies are required to file <u>quarterly and annual statements</u> in a format prescribed by OSFI. Canadian Branches of foreign property and casualty insurers are required to file similar statements with OSFI. These statements must report on all of the business underwritten by the Canadian Branch in Canada (including insured risks located

outside Canada) and include an income statement and balance sheet prepared as if the Canadian Branch were a separate corporation (which, legally, it is not).

All of the provinces and territories except Quebec require that the OSFI filings be filed with them. Quebec requires insurers to file special Quebec filings which are similar, but not identical to, the OSFI filings.

Canadian Companies and Canadian Branches are required to file quarterly and annual statements with OSFI.

2.08 Regulatory Fees and Assessments

OSFI annually assesses each federally regulated insurer a proportion of its operating costs based on the insurer's prior year's net premiums. In addition, OSFI charges user <u>fees</u> for reviewing applications to incorporate a Canadian Company or register a Canadian Branch (currently \$32,000).¹⁶

All of the provinces and territories charge annual or periodic licensing fees. In addition, the Financial Services Commission of Ontario and several other provincial insurance regulators assess annually each insurer licensed in their jurisdiction a proportion of their operating costs based on the insurer's prior year's net premium in the relevant province.

2.09 Guaranty Fund

Canadian Companies and Canadian Branches (other than companies or branches solely in engaged in reinsurance), are required to be members of the *Property and Casualty Insurance Compensation Corporation* ("PACICC").¹⁷

PACICC is an industry-run guaranty fund that covers claims up to \$250,000 for automobile and commercial insurance policies and up to \$300,000 for home insurance policies. PACICC retro-assesses insurers based on payouts it is required to make with respect to property and casualty insurance insolvencies.

2.10 IBC

The <u>Insurance Bureau of Canada</u> is a property and casualty industry group that establishes industry standards and lobbies regulators and politicians with respect to industry issues. Membership is voluntary and membership fees are based on an insurer's premium volume.

¹⁶ See Charges for Services Provided by the Officer of the Superintendent of Financial Institutions Regulations 2002, SOR/2992-337

¹⁷ Sections <u>449</u> and <u>591</u> of the ICA..

2.11 Premium and Sales Taxes

Insurers must pay the provinces and territories a premium tax on all premiums collected on insurance policies sold in a province or territory. This tax is generally 3% to 3.5% of premiums. ¹⁸ In addition, provincial sales taxes apply to certain insurance products. ¹⁹

2.12 French Language

An insurance policy issued in Quebec must be written in French, unless the policyholder specifically requests that it be in English.²⁰

2.13 Required Statement on Policies Issued by a Canadian Branch

A Canadian Branch is required to include the following statement on all insurance policies it issues: "For the purposes of the *Insurance Companies Act* (Canada), this document was issued in the course of Company X's insurance business in Canada."²¹

2.14 Bank Accounts Must Be Controlled in Canada

All bank accounts must be controlled by officers resident in Canada or, in the case of a Canadian Branch, by the Canadian chief agent in Canada, or a formally-appointed designate who is a Canadian resident.²² OSFI will not permit non-resident officers to have signing authority with respect to withdrawals from bank accounts.

OSFI will not permit nonresident officers to have signing authority with respect to withdrawals from bank accounts.

¹⁸ See, for example, Section 74 of the Corporations Tax Act (Ontario).

¹⁹ See, for example, Section 2.1 of the Retail Sales Tax Act (Ontario).

²⁰ Section 55 of the Charter of the French Language (Quebec).

²¹ OSFI's Implementation Instructions – Amendments to Part XIII of the Insurance Companies Act.

²² See, for example, <u>OSFI Guideline E-4A</u> – Role of the Chief Agent and Record Keeping Requirements.

THE INSURANCE **COMPANIES ACT** (CANADA)

3.01 Incorporation of a Canadian Property & Casualty **Company**

Incorporation of a Canadian Company is granted at the discretion of the Minister of Finance (the "Minister") upon the recommendation of the Superintendent.²³ In determining whether or not to approve an application to incorporate a Canadian Company, the Minister must take into account the nature and sufficiency of the financial resources of the applicant, the soundness and feasibility of the applicant's plans for the future conduct and development of the Canadian Company, the applicant's business record and experience, the character and integrity, competence and experience of management and the best interests of the financial system in Canada.²⁴

A government or government agency (whether Canadian or foreign) or an entity controlled by a foreign government (other than an entity that is a foreign financial institution or a subsidiary of a foreign financial institution) is not eligible to apply to incorporate a Canadian Company under the ICA.²⁵

OSFI has published a Guide for Incorporating Federally Regulated Insurance Companies which explains in detail OSFI's requirements for incorporating a Canadian Company.

The Guide states that OSFI generally expects the internal MCT target ratio to be at least 300% for all newly established Canadian Companies and that the initial amount of paid-in capital will be sufficient, at all times, to maintain the Canadian Company's MCT internal target ratio above its selected internal target for at least the first three years of operations. The MCT ratio requirements are discussed in Section 3.07.

OSFI also requires that the applicant submit a detailed business plan that demonstrates the potential for a successful business operation and compliance with the Minimum Capital Test.

An applicant seeking to incorporate a Canadian Company must prepare a comprehensive submission that addresses the applicant's financial strength and business record and experience and includes a detailed. three-year business plan.

Significant shareholders of a proposed Canadian Company will be required to provide OSFI with an acknowledgement of OSFI's expectation that a person controlling the Canadian Company will provide ongoing financial, managerial and operational support to its subsidiary should such support prove necessary (the "support principle"). See OSFI's Guidance Note on Implementation of Support Principle to Replace Requesting Letters of Comfort.

Finally, where the applicant for incorporation is a non-resident, the applicant must provide evidence that Industry Canada has been notified under the Investment Canada Act (see Section 4.0).

 $[\]frac{23}{5}$ <u>Section 22</u> of the ICA. $\frac{24}{5}$ <u>Section 27</u> of the ICA. $\frac{25}{5}$ <u>Section 23</u> of the ICA.

3.02 Registration of Foreign Insurance Companies

A Canadian Branch may be registered under the ICA by applying to the Superintendent for an order permitting the foreign insurer to insure in Canada risks.²⁶ Final approval must be obtained from the Minister.

OSFI has published a Transaction Instruction for the Establishment of a Branch by a Foreign Insurer (*Order to Insure in Canada Risks*) which explains in detail OSFI's requirements for registering a Canadian Branch.

The Transaction Instruction states that a foreign insurer applying to register a Canadian Branch is generally required to have consolidated assets of at least \$200 million, with a capital and surplus of at least 20% of assets.

OSFI also generally expects the internal BAAT target ratio to be at least 300% for all newly established Canadian Branches and that the initial amount of vested assets will be sufficient, at all times, to maintain the Canadian Branch's BAAT ratio above its selected internal target for at least the first three years of operations. The BAAT ratio requirements as discussed in Section 3.07.

A foreign property and casualty insurer seeking to establish a Canadian Branch must prepare a comprehensive submission that addresses the financial strength of the foreign property and casualty insurer and includes a detailed, three-year business plan for the proposed Canadian Branch.

In addition, the foreign company must provide evidence that Industry Canada has been notified under the Investment Canada Act (see Section 4). Registration may be denied on the grounds that the name of the

foreign company is liable to be confused with the name of a company already registered in Canada or that the name is otherwise objectionable. As a result, a computerized name search that indicates that the name of the foreign company is available for use in Canada must also be submitted to OSFI.

A foreign property & casualty insurer seeking to establish a Canadian Branch must prepare a comprehensive submission that addresses the financial strength of the foreign property & casualty insurer and includes a detailed three-year business plan.

3.03 Security Background Checks

All proposed directors and senior officers of a Canadian Company, and the proposed chief agent of a Canadian Branch, must submit biographical information to OSFI and undergo to a security background check using the OSFI Security Form attached as Appendix D. OSFI will need to be satisfied that the proposed directors and officers or chief agent possess the competence, skill and integrity commensurate with the proposed position of the individual. The role and functions of a chief agent closely resemble those of a chief executive officer of a Canadian Company.

3.04 Background Checks on Directors and Senior Management

OSFI expects every Canadian Company and Canadian Branch to have a written policy regarding the performance of assessments of the suitability and integrity of its directors and senior officers and, in the case of a Canadian Branch, its chief agent (see OSFI *Guideline E-17 – Background Checks on Directors and Senior Management of FRE's*).

OSFI expects that this policy will require that an assessment be conducted before a person is appointed as a director, senior officer or chief agent and at intervals of no longer than five years. Independent verification of criminal records must be conducted at least every seven years.

²⁶ Section 574 of the ICA.

3.05 Corporate Governance

A Canadian Company requires a board of directors and must comply with the corporate governance provisions in the ICA and OSFI's <u>Corporate Governance Guideline</u> (along with other OSFI Guidelines that, in part, contain corporate governance requirements), whereas a Canadian Branch is not required to have a separate board of directors for its Canadian operations or to comply with the corporate governance provisions in the ICA or OSFI's Corporate Governance Guideline.

The Guideline states OSFI's position that the board and senior management of a Canadian Company are ultimately responsible for the company's safety and soundness, and its compliance with governing legislation. It contains a list of essential duties that OSFI considers a board should discharge, at a minimum. These include approving:

- short-term and long-term enterprise-wide business objectives, strategy and plans, including a Risk Appetite Framework;
- significant strategic initiatives or transactions, such as mergers and acquisitions;
- an internal control framework;
- the appointment, performance review and compensation of the CEO; and
- the mandate, resources and budget for oversight functions.

The Guideline states OSFI's position that the board should, among other things, probe, question and seek assurances from senior management that their decisions, plans and policies are consistent with the board-approved Risk Appetite Framework.

A Canadian Branch is not required to have a separate board of directors for its Canadian operations or to comply with the corporate governance provisions in the ICA or OSFI's Corporate Governance Guideline.

The Risk Appetite Framework should set basic goals, benchmarks, parameters and limits (e.g., level of losses) as to the amount of risk a Canadian Company is willing to accept.

The board of a Canadian Company must meet the composition requirements described in Appendix A (including a requirement that at least one third of the directors must be unaffiliated) and must meet at least four times during each financial year. Outside directors will normally be paid directors' fees. A Canadian Company also requires audit and conduct review committees.

A Canadian Branch may be managed entirely by officers, directors and employees of the foreign company and meetings of such individuals may take place outside of Canada. The management of the branch must be overseen by an individual (usually an employee) appointed as a chief agent (see Section 3.10). This provides greater flexibility and avoids the need to introduce outsiders to the management of the Canadian business.

3.06 Reserves

The liabilities shown in the annual return of a Canadian Company or a Canadian Branch must contain a reserve for the value of the actuarial and other policy liabilities of the company or branch. Such a company or branch must have an appointed actuary who must value the actuarial and other policy liabilities of the Canadian Company or Canadian Branch in accordance with Canadian accepted actuarial practice, subject to such changes and additional directions that may be made by OSFI. OSFI Guideline E-15 *Appointed Actuary 3: Legal Requirements, Qualifications and Peer Review* describes the role of the appointed actuary and OSFI's expectations with respect to that role.

3.07 Capital/Assets in Canada

A Canadian Company or Canadian Branch must maintain sufficient assets to comply with OSFI's <u>Minimum Capital Test</u> <u>for Federally Regulated Property and Casualty Insurance Companies</u>. This Guideline includes a detailed description of the MCT for Canadian Companies and the BAAT for Canadian Branches.

Required capital is the sum of:

- capital required for unpaid claims and premium liabilities;
- catastrophe reserves;
- margin required for reinsurance ceded to unregistered reinsurers;
- capital required for interest rate risk;
- capital required for foreign exchange risk;
- · capital required for equity risk;
- · capital required for real estate risk;
- capital required for other market risk exposures;
- capital required for counterparty default risk for balance sheet assets;
- capital required for counterparty default risk for off-balance sheet exposures;
- capital required for collateral held for unregistered reinsurance and self-insured retention; and
- capital required for operational risk,

less

• a credit for diversification.

This Guideline requires that Canadian Companies maintain a minimum amount of capital and Canadian Branches maintain a minimum margin of assets over liabilities as measured by an MCT/BAAT ratio of at least 150%. OSFI will start to intervene progressively where an insurer's MCT/BAAT ratio falls below 150%. As a result, OSFI expects the board or chief agent of the company or branch to establish and maintain an internal MCT/BAAT ratio in excess of 150% pursuant to OSFI <u>Guideline A-4 Regulatory Capital and Internal Capital Targets.</u> A new Canadian Company or new Canadian Branch must have an MCT/BAAT ratio of at least 300%.

In the case of a Canadian Branch, these assets must be vested in trust with OSFI by establishing a trust with a Canadian trust company. The Canadian Branch, trust company and OSFI must enter into a trust agreement in the form approved by OSFI: OSFI Form No. 541 – Standard Form Trust Agreement and OSFI Form No. 542 – Terms and Conditions of Standard Form Trust Agreement.

3.08 Investment Restrictions

A Canadian Company must invest its assets in accordance with the investment restrictions set forth in Part IX of the ICA. A Canadian Branch must invest its assets in accordance with the investment restrictions set forth in Sections 615 to 620 of the ICA.

All investments must be made in accordance with written investment and lending policies, standards and procedures developed by the insurer. All investments must be made in accordance with written investment and lending policies, standards and procedures developed by the insurer. These must be standards that a reasonable and prudent person would apply in respect of a portfolio of investments and loans to avoid undue risk of loss and obtain a reasonable return.²⁷ In addition, there are general limits on commercial lending and investments in real estate and equities. These are summarized in Appendix B.

OSFI has published *Guideline B-1 Prudent Person Approach* that describes what OSFI expects the management and board of directors of an insurer (including a foreign insurer with a Canadian Branch) to consider in establishing investment and lending policies and in ensuring that they are effectively implemented. Investment policies must describe the objectives of the investment and the overall risk philosophy of the insurer. Such

policies should take into account the ability of the insurer to absorb potential loss and the strength of the insurer's capital. Investment policies should also note the liability structure of the insurer, the anticipated demands for funds and describe how maturity profiles are to be established on the investment portfolio of the insurer in consideration of these demands.

The investment procedures of an insurer should:

- (a) identify responsibilities and accountabilities within the institution;
- (b) establish a process for recommending, approving and implementing investment decisions;
- (c) establish the frequency and format of internal reporting;
- (d) describe the method for classifying investments; and
- (e) describe all custodial arrangements respecting the insurer's investment portfolio.

3.09 Self-Dealing Restrictions

A Canadian Company must comply with the self-dealing restrictions set forth in Part XI of the ICA. These are summarized in Appendix C. A Canadian Branch is only required to comply with these rules in respect of assets it wishes to vest in the trust described in Section 3.07.

3.10 Chief Agency and Records in Canada

Prior to registration of a Canadian Branch, a foreign company must establish a chief agency and appoint a chief agent in Canada.²⁸ The chief agency is, in effect, the Canadian head office of the foreign company. The chief agent is the official representative of the foreign company in Canada for receipt of notices from OSFI and for all other official purposes. OSFI expects the chief agent to oversee the management of the Canadian Branch and to be accountable for its operations. The chief agent is required to maintain records at the chief agency in sufficient detail to identify the Canadian business of the foreign company and to enable OSFI's examiners to verify the assets, liabilities, revenue

²⁷ Sections <u>492</u> and <u>615</u> of the ICA.

²⁵ Subsection 579(3) of the ICA.

and expenditures in the Canadian Branch's regulatory returns and to assess the risk profile of the branch. These records include full policy, accounting and claims records. These requirements are described in OSFI Guideline E-4A - Role of the Chief Agent and Record Keeping Requirements.

3.11 Outsourcing

A Canadian Company or a Canadian Branch may, subject to the requirements set forth in the OSFI Guideline B-10 on <u>Outsourcing of Business Functions by Federally Regulated Financial Institutions</u> and the self-dealing restrictions set forth in Part XI of the ICA (summarized in Appendix C), outsource services to affiliates or non-affiliates, within Canada or outside Canada. Outsourcing occurs when an entity contracts out a business function to a service provider instead of performing the function itself.

The Guideline states that OSFI expects the board (or a committee of the board) of a Canadian Company and the chief agent of a Canadian Branch to ensure that the company or branch has appropriate risk management policies and practices for outsourcing. In general, OSFI expects that a federally regulated insurer will design a risk management program that applies to all of its outsourcing arrangements, except those that are clearly immaterial.

OSFI expects federally regulated insurers to conduct an internal due diligence to determine the nature and scope of the business activity to be outsourced and how the activity is managed. The Guideline also states that OSFI expects material outsourcing arrangements to be documented by written contracts that include certain specific provisions including the right of OSFI to audit the service provider. A federally regulated insurer's business continuity plan should address reasonably foreseeable situations where the service provider fails to continue providing service. Where the material outsourcing results in services being provided in a foreign jurisdiction, a federally regulated insurer's risk management program should be enhanced to address any additional concerns linked to the economic and political environment, technological sophistication, and the legal and regulatory risk profile of the foreign jurisdiction.

A Canadian Company or a Canadian Branch may outsource services to affiliates or nonaffiliates, within Canada or outside Canada.

3.12 Regulatory Examinations

OSFI's <u>Supervisory Framework</u> describes its principles-based approach to the supervision of federal financial institutions, including Canadian Companies and Canadian Branches. OSFI's supervision of a Canadian Company or a Canadian Branch depends on the nature, size, complexity and risk profile of the company or branch, and the potential consequences of its failure. OSFI designates a relationship manager for each company or branch to conduct periodic assessments. OSFI's approach is based on the following principles:

- focus on material risk:
- forward-looking assessments and early intervention;
- sound, predictive judgment;
- understanding the drivers of risk;
- differentiation of inherit risks and management thereof;
- continuous and dynamic adjustment; and
- assessment of the whole institution.

OSFI conducts a risk assessment of each federally regulated institution and assigns each institution a composite risk weighting of low, moderate, above average or high. The intensity of OSFI's supervisory strategy for each institution depends on the nature, size, complexity and risk profile of the institution. Many federally regulated insurers are reviewed annually by OSFI.

Canadian provinces and territories have exclusive jurisdiction to regulate market conduct with respect to the sale of insurance, and the relevant provincial or territorial insurance regulators conduct separate assessments of an insurance company's market conduct in each province or territory in which it sells insurance.

3.13 Reinsurance

OSFI *Guideline B-3 Sound Reinsurance Practices and Procedures* requires Canadian Companies and Canadian Branches to ensure that the terms and conditions of reinsurance contracts provide clarity and certainty on reinsurance coverage. The Guideline provides that, if a final, comprehensive contract cannot be executed prior to the effective date, the parties must have entered into, prior to such date, a binding written slip, cover note or letter of intent that sets out the principal terms and conditions of the reinsurance. The parties are required to enter into a final, comprehensive reinsurance contract within a relatively short time frame that has regard to the nature, complexity and materiality of the agreement.

The Guideline further requires that reinsurance contracts contain an insolvency clause clarifying that the reinsurer must continue to make full payments to an insolvent cedent without any reduction resulting solely from the cedent's insolvency. In addition, "off-set" and "cut-through" clauses and the structure of the "funds withheld" arrangements and other such types of terms and conditions must not be used to frustrate the scheme of priorities under *The Winding-Up and Restructuring Act* (Canada), which applies to the distribution of the assets of a Canadian Company or a Canadian Branch. Finally, the Guideline states that OSFI expects all reinsurance contracts to stipulate a choice of forum and a choice of law.

A Canadian Company or Canadian Branch must have a sound and comprehensive reinsurance risk management policy. The Guideline also requires a Canadian Company or Canadian Branch to have a sound and comprehensive reinsurance risk management policy ("RRMP"). OSFI expects the RRMP to document the company's or branch's approach to managing risks through reinsurance risk diversification objectives, risk concentration limits, ceding limits and the practices and procedures for managing and controlling its reinsurance risks. The Guideline also requires a Canadian Company or Canadian Branch to conduct due diligence on their reinsurance counterparties on an on-going basis. If a Canadian licensed insurer fails to meet the principles set out in the Guideline, on a case-by-case basis, OSFI may not grant capital/asset credit for the reinsurance arrangement, or may, commensurate with the risk, use its discretionary powers under ICA, to

adjust the insurer's capital/asset requirements or target solvency ratios to compensate for reinsurance that is not, or may not be, wholly effective or reliable.

The Guideline states that a Canadian Company or Canadian Branch generally should not, in the normal course of business, cede 100% or substantially all of its risks in the main areas in which it conducts business. A cedent may, however, occasionally cede a substantial portion, or even 100%, of a specific line of business or a particular type of risk that is ancillary to its core business. OSFI has recently indicated that it has concerns over a shift by some Canadian licensed insurers toward a business model of insuring commercial risks in Canada and reinsuring a significant portion, or virtually all, of the risk offshore. In OSFI's view this practice appears to be being used by Canadian licensed insurers to increase policy limits and sizes without changing net risk retention, meaning that the Canadian insurers' exposures are increasing without a commensurate increase in the capital of the Canadian insurer. Taken to extremes, OSFI has indicated that this shifting business model could pose a very concentrated credit risk to Canadian policyholders, which raises prudential concerns given the possibility of distress in the unregistered reinsurer (see: *Remarks by Superintendent Jeremy Rudin, June 4, 2015*).

A reinsurance company is not required by law to post collateral in a reinsurance transaction. However, a Canadian Company or a Canadian Branch is not permitted to take credit for reinsurance ceded to an unregistered reinsurer unless that reinsurer posts collateral or withholds funds. This restriction is described in OSFI's <u>Minimum Capital Test for Federally Regulated Property and Casualty Insurance Companies</u>. Accordingly, most reinsurance contracts with unregistered reinsurers require that they post collateral or permit the cedent to withhold funds. The amount of collateral required is negotiable; however, in order for the cedent to take full credit for the reinsurance, the amount must equal the actuarial value of the ceded liabilities (including reserves for outstanding claims and unearned premium, if any), plus the margin held by the cedent with respect to such ceded liabilities under the MCT or BAAT (see Section 3.07).

Where the cedent is a Canadian Company or a Canadian Branch, such collateral must be deposited with a custodian in Canada pursuant to a reinsurance security agreement, and the unregistered reinsurer must have granted a security interest in favour of the cedent over the collateral. The company or branch must also obtain an opinion from legal counsel that confirms that the security interest in the pledged assets is legally enforceable against all other creditors of the unregistered reinsurer, including in the event of insolvency, and that the security interest over the collateral constitutes a valid, first-ranking security interest. These requirements are described in OSFI's <u>Guidance for Reinsurance Security Agreements</u>.

Alternatively, an unregistered reinsurer may deposit sufficient assets with the Canadian Company or Canadian Branch (sometimes referred to as "funds withheld"). If this option is used, the reinsurance contract must clearly provide that, in the event of the cedent's or reinsurer's insolvency, the funds withheld, less any surplus due back to the reinsurer, must form part of the cedent's general estate.

A letter of credit can only be used to collateralise a maximum of 30% of the liabilities reinsured with an unregistered reinsurer. The letter of credit must adhere strictly to *OSFI's General Guidelines for Use of Letters of Credit*.

3.14 Own Risk and Solvency Assessment

OSFI's <u>Guideline E-19 - Own Risk and Solvency Assessment</u> sets out OSFI's expectations with respect to an Own Risk and Solvency Assessment ("ORSA") of Canadian Companies and Canadian Branches with respect to their risks, capital needs (in the case of Canadian Branches, their margin of assets over liabilities) and solvency position, and for setting internal capital targets (see OSFI <u>Guideline A-4 Regulatory Capital and Internal Capital Targets</u>).

OSFI expects an ORSA to be tailored to and cover the consolidated operations of an insurer. At a minimum, an ORSA should contain a comprehensive identification and assessment of risks, relate risk to capital and includes board oversight and senior management responsibility, monitoring and reporting procedures and requirements and internal controls and periodic objective reviews by a skilled and experienced internal or external resource or individual who reports directly to or is a member of the board.

3.15 Operational Risk Management

OSFI <u>Guideline E-21 Operational Risk Management</u> sets out OSFI's expectations for the management of operational risk by Canadian Companies and Canadian Branches. The Guideline provides that an insurer's documented framework for operational risk management should include establishing and monitoring risk appetite and related limits for operational risk exposure. Operational risk is defined in the Guideline as the risk of loss resulting from people, inadequate or failed internal processes and systems, or from external events. OSFI expects Canadian Companies and Canadian Branches to adopt a "three lines of defence" approach, or an appropriately robust structure. The first line of defence is the business owners of the risk. The second line of defence provides for specialized peer review, independent challenge and an accountability function. The third line of defence is a more traditional audit function.

3.16 Earthquake Risk

OSFI <u>Guideline B-9 Earthquake Exposure Sound Practices</u> sets out OSFI's expectations that federally regulated insurers that write business materially exposed to earthquake-related losses should have sound and comprehensive earthquake exposure risk management policies. Such insurers must effectively measure, monitor and limit their exposures to earthquakes in accordance with a prudent risk appetite and risk tolerance. The Guideline also sets out common parameters and other factors to be considered when calculating and insurer's probable maximum loss due to an earthquake and states that earthquake models should be used with a sound knowledge of their underlying assumptions and methodologies, as well as high degree of caution that reflects the significant uncertainties in such estimates.

3.17 Stress Testing

OSFI <u>Guidelines E-18 Stress Testing</u> sets out OSFI's expectations with respect to stress testing by Canadian Companies and Canadian Branches. OSFI expects such insurers to have written policies and procedures governing their stress testing programs. Stress tests should cover a range of risks and business areas (e.g. claim frequency and severity, liquidity risk, operational and legal risk, concentration risk, risk to reputation, securitization risk, new business risk and regulatory risk). They should apply across business and product lines and cover a range of scenarios, including non-historical scenarios. In addition, they should feature a range of severities, including events capable of generating the most damage.

3.18 Regulatory Compliance Management

OSFI's <u>Guideline E-13 Regulatory Compliance Management</u> sets out OSFI's expectations with respect to the key controls through which regulatory compliance risk is managed by Canadian Companies and Canadian Branches.

Regulatory compliance risk is defined in the Guideline as the risk of potential non-conformance with laws, rules, regulations and prescribed practices in any jurisdiction in which the Canadian Company or Canadian Branch operates.

Overall responsibility for the assessment and management of regulatory compliance risk should be assigned to an individual who is independent from operational management, has sufficient stature, authority, resources and support to influence the insurer's activities, and who should be designated as the insurer's Chief Compliance Officer, or equivalent.

At a minimum, OSFI expects a regulatory compliance management framework to include the following: the role of the Chief Compliance Officer; procedures for identifying, risk assessing, communicating, effectively managing and maintaining knowledge of applicable regulatory requirements; day-to-day compliance procedures; independent monitoring and testing procedures; internal reporting; the role of internal audit or other independent reviews function; adequate documentation; the role of senior management; and the role of the board.

O INVESTMENT CANADA ACT

4.01 Notifiable Investments

A non-resident is required to notify Industry Canada under the *Investment Canada Act* with respect to an investment to establish a "new Canadian Business". Notification must be filed prior to the implementation of the investment or within 30 days thereafter using the following form: *Industry Canada – Notification Form*.

The term "new Canadian Business" means, in relevant part, a business that is not already being carried on in Canada by the non-Canadian and that is unrelated to any other business being carried on by such non-Canadian.²⁹

A non-resident is required to notify Investment Canada with respect to an investment to establish a "new Canadian Business".

Once Industry Canada receives a complete notice, it is required to issue a receipt to the foreign investor. The investment is not reviewable by Industry Canada if the information provided by the non-Canadian and relied on by the Director in sending the receipt is accurate.³⁰

²⁹ Section 3 of the Investment Canada Act.

³⁰ Section 13 of the Investment Canada Act

O ANTI-MONEY LAUNDERING & ANTITERRORISM FINANCING

5.01 Anti-money Laundering & Anti-terrorism Financing

The fight against financial crime and terrorists financing is of ongoing importance for governments around the world. Over the past several years there has been extensive action in many countries to apply permanent measures to fight money laundering and terrorist financing. This action has been driven largely by the leadership of the Financial Action Task Force ("FATF"), of which Canada is a founding member. FATF is an independent inter-governmental body that develops and promotes policies to protect the global financial system against money laundering and terrorist financing.

Property and casualty insurers are required to report to OSFI about their compliance with measures against terrorists, terrorist groups and other listed and sanctioned individuals and entities ("Designated Persons"). These measures are found in the regulations under the *United Nations Act* (Canada) and the *Criminal Code* (Canada) and the regulations thereto.

Property and casualty insurers are not required to comply with the *Proceeds of Crime* (Money Laundering) and Terrorist Financing Act (Canada).

OSFI has prepared an instruction guide, <u>Designated Persons Listings and Sanction Laws</u>, that describes the compliance requirements under these. Compliance with the above laws requires that insurers implement the following types of control measures:

- searching in insurer's records for Designated Persons;
- determining on a continuing basis whether the insurer is in possession or control of property of Designated Persons;
- preventing prohibited activity with respect to property of Designated Persons (by freezing assets) and monitoring and preventing prohibited transactions;
- disclosing information to the Royal Canadian Mounted Police ("RCMP") and the Canadian Security Intelligence Service ("CSIS") concerning property of Designated Persons in the insurer's possession or control; and
- reporting to OSFI monthly on the aggregate value of property of Designated Persons in the insurer's possession or control.

Property & Casualty insurers (both Canadian Companies and Branches) are required to report to OSFI about their compliance with measures against terrorists, terrorist groups and other listed and sanctioned individuals and entities.

Information about individuals and entities that insurers collect and develop in the "know your client" process, and any other information at their disposal, must be used to determine whether an individual or entity on their records is a Designated Person since government agencies, including the RCMP and CSIS, cannot assist insurers with the determination.

Insurers must file two forms by the fifteenth day of each month: a short or long <u>Form 525</u> and a short or long <u>Form 590</u>. The short forms of Forms 525 and 590 are for "nil" reports, which are to be used when there is no frozen property to be reported. The long forms are for reporting on frozen property of a Designated Person.



APPENDIX A: Board of Directors Composition Canadian Property and Casualty Insurer

Board of Directors

Minimum Number of Directors 31 Seven.

Minimum Number of Canadian Residents 32 At least a majority of the directors (1/2 if the insurer

> is a subsidiary of a foreign institution); no business may be conducted unless a majority (1/2 if the insurer is a subsidiary of a foreign institution) of the

directors present are Canadian residents.31

Unaffiliated Directors 34 At least 1/3 of the directors.

Employees³⁵ No more than 15% of the directors may be

employees of the Company, except that up to 4 persons who are employees of the Company may be directors if they do not constitute more than ½ of the

directors.

At least 1/3 of the directors. Policyholder Directors 36

Audit Committee

Minimum Number of Directors 37

Unaffiliated Directors³⁸ At least a majority of the Committee.

Officers and Employees of the Company³⁹ None.

Conduct Review Committee

Minimum Number of Directors⁴⁰ Three.

Unaffiliated Directors⁴¹ At least a majority of the directors.

Officers and Employees of the Company⁴² None.

Section 172 of the ICA. This provision does not restrict an employee of the upstream affiliates of the Company from being on the board of the Company. However,

³¹ Section 167(1) of the ICA.

 $^{^{32}}$ Section $\overline{167(2)}$ of the ICA.

³³ Section 192(1) of the ICA.

²⁴ An "affiliated" director of the Company includes an officer or employee of an affiliate of the Company (see Section 171 of the ICA. and the Affiliated Persons (Insurance Companies) Regulations).

the "affiliated" director provision in Section 171 restricts employees to at least 1/3 of the directors of the Company.

 $^{^{36}}$ Section $\underline{173(4)}$ of the ICA.

 $^{^{37}}$ Section $\overline{203(1)}$ of the ICA.

 $^{^{38}}$ Section $\overline{203(2)}$ of the ICA.

 $^{^{39}}$ Section 203(2) of the ICA. 40 Section 204(1) of the ICA.

⁴¹ Section $\overline{204(2)}$ of the ICA.

⁴² Section 204(2) of the ICA.

APPENDIX B: Investment Restrictions

TABLE 1 Statutory Investment and Lending Limits Property and Casualty Insurance Companies in Canada

Restrictions on Commercial and Consumer Lending	Restrictions on Real Estate Investments	Restrictions on Investments in Equities	Restrictions on Aggregate Investments in Real Estate and Equities	
5% of total assets. ⁴³	10% of total assets.44	25% of total assets.45	35% of total assets.46	

Table 2 Statutory Investment and Lending Limits Registered Branches of Foreign Property and Casualty Insurance Companies in Canada

Restrictions on Commercial and Consumer Lending	Restrictions on Real Estate Investments	Restrictions on Investments in Equities	Restrictions on Aggregate Investments in Real Estate and Equities	
5% of total assets ⁴⁷ vested in trust with OSFI.	10% of total assets ⁴⁸ in Canada vested in trust with OSFI.	25% of assets ⁴⁹ in Canada vested in trust with OSFI.	35% of assets in Canada vested in trust with OSFI.	

⁴³ Section 5 of Commercial Loan (Insurance Companies, Societies, Insurance Holding Companies and Foreign Companies) Regulations under the ICA.

⁴⁴ Section $\underline{5(1)(b)}$ of Investment Limits (Insurance Companies) Regulations under the ICA.

⁴⁵ Section $\frac{5(2)(b)}{5(2)(b)}$ of Investment Limits (Insurance Companies) Regulations under the ICA.

⁴⁶ Section $\frac{5(3)(b)}{5(3)(b)}$ of Investment Limits (Insurance Companies) Regulations under the ICA.

⁴⁷ Section <u>11.2</u> of Commercial Loan (Insurance Companies, Societies, Insurance Holding Companies and Foreign Companies) Regulations under the ICA.

⁴⁸ Section $\overline{3 (b)}$ of Investment Limits (Foreign Companies) Regulations under the ICA.

 $^{^{49}}$ Section $\frac{4}{4}$ of Investment Limits (Foreign Companies) Regulations of the ICA.

APPENDIX C: Self-Dealing Restrictions

Part IX of the Insurance Companies Act (Canada) (the "ICA") regulates transactions with "related parties".

General Prohibition

Part XI provides that an insurer must not, directly or indirectly, enter into any transaction with a related party of the insurer.⁵⁰ The only exemptions are for specifically listed permitted transactions. Generally speaking, permitted transactions must be approved on the basis that they are on terms and conditions that are at least as favourable to the insurer as market terms and conditions.⁵¹

Related Parties

For the purposes of the ICA⁵², a person is a related party of an insurer where the person:

- (a) is a person who has significant interest (more than 10%) in a class of shares of the insurer;
- (b) is a director or a senior officer of the insurer or of a body corporate that controls the insurer or is acting in a similar capacity in respect of an unincorporated entity that controls the insurer (more than 50%);
- (c) is the spouse or common-law partner, or a child who is less than eighteen years of age, of a person described in paragraph (a) or (b);
- (d) is an entity that is controlled by a person described in paragraph (a), (b) or (c);
- (e) is an entity is which a person who controls the insurer has a substantial investment;
- (f) is an entity in which the spouse or common-law partner, or a child who is less than eighteen years of age, of a person who controls the insurer and has a substantial investment (more than 10%); or
- (g) is a person, or a member of a class of persons, designated under ICA subsections 518 (4) or (5) as, or deemed under subsection (6) to be, a related party of the insurer.

⁵⁰ Section 521(1) of the ICA.

 $^{^{51}}$ Section $\overline{534}$ of the ICA.

⁵² Section 518(1) of the ICA.

Permitted Transactions

An insurer is permitted to enter into the following transactions with a related party:

- (a) nominal or immaterial transactions measured by criteria established by the Conduct Review Committee and approved in writing by the Superintendent;53
- (b) subject to certain restrictions, reinsurance by a related party of the insurer against any risk undertaken by the insurer;54
- (c) subject to certain restrictions, reinsurance by the insurer of risks undertaken by a related party of the insurer;55
- (d) a loan to, or a guarantee on behalf of, a related party if:
 - (i) the loan or guarantee is fully secured by securities of or guaranteed by Canada or a province, or
 - (ii) the loan is to a related party who is a natural person and is secured by a mortgage (that otherwise meets the requirements of the ICA) on the principal residence of the related party:56
- (e) borrowing money from or issuing debt obligations or segregated fund policies to, a related party;⁵⁷
- (f) subject to certain restrictions, buying, selling and leasing assets from and to related parties;⁵⁸
- (g) subject to certain restrictions, buying and providing services from and to related parties;⁵⁹
- (h) subject to certain restrictions, any transaction with a related party if the related party is:
 - (i) a natural person who is a related party of the insurer only because the person is:
 - (A) a director or senior officer of the insurer or of an entity that controls the insurer, or
 - (B) the spouse or common-law partner, or minor child, of a director or senior officer of the insurer or of an entity that controls the insurer; or
 - (ii) an entity that is a related party of the insurer only because the entity is controlled by:
 - (A) a director or senior officer of the insurer or of an entity that controls the insurer, or
 - (B) the spouse or common-law partner, or minor child, of a director or senior officer of the insurer or of an entity that controls the insurer;60 and
- (i) a loan to a full-time senior officer of the insurer if the aggregate principal amount of all outstanding loans to that officer by the insurer and its subsidiaries (including the proposed loan but excluding (pursuant to section 529(3)) loans made on the security of a mortgage on the principal residence of the officer and margin loans) does not exceed the greater of:
 - (i) 2 times the annual salary of the officer, and
 - (ii) \$100,000.61

Section 523 of the ICA.

 $[\]frac{55}{56}$ Section $\frac{524}{56}$ of the ICA. $\frac{525}{56}$ of the ICA

⁵⁷ Section $\overline{526}$ of the ICA.

 $[\]frac{58}{59}$ Section $\frac{527}{528}$ of the ICA. $\frac{528}{59}$ Section $\frac{528}{59}$ of the ICA.

⁶⁰ Section 529(1) of the ICA

⁶¹ Section 529(2) of the ICA.

Meaning of "Transaction"

A related party "transaction" includes, but is not limited to:

- (a) making a guarantee on behalf of a related party;
- (b) making an investment in securities of the related party;
- (c) acquiring a loan made by a third party to a related party; and
- (d) taking a security interest in securities of the related party.⁶²

⁶² Section <u>520(1)</u> of the ICA.

APPENDIX D: OSFI Security Information Form



Office of the Superintendent of Financial Institutions Canada 255 Albert Street Ottawa, Canada K1A 0H2 Bureau du surintendant des institutions financières Canada 255, rue Albert Ottawa, Canada K1A 0H2



PROTECTED B

OFFICE USE ONLY	
File Number	

The information on this form is required for the purpose of conducting an assessment of the character and integrity of individuals affiliated with a financial institution. Individuals are hereby advised that the Office of the Superintendent of Financial Institutions Canada (OSFI) will disclose this information to law enforcement and intelligence agencies, including the Royal Canadian Mounted Police and the Canadian Security Intelligence Service, in the course of conducting the assessment.

Please typewrite. With the original signed and dated form, you must also provide an electronic version (Excel format on a CD or by e-mail) with the OSFI.

PAR'	TA - GI	ENERAL IN	FORMATION								
1. Name of Financial Institution/Organization				2. Relation	2. Relationship with Financial Institution (Tick where appropriate)						
					☐ Director ☐ Officer ☐ Other (specify)						
PAR	ГВ - ВІ	OGRAPHIC	AL INFORMATIO								
1. Sur	name (Las	t name)		2. Full giv	2. Full given names (no initials) underline the usual name used						
3. Fai	nily name	at birth / Maid	en name	4. All othe	4. All other names used (include name changes and nicknames)						
5. Sex	_		6. Date of birt	h (YYYY-MM-E	OD)						
		☐ Female)				Г				
7. Plac	e of birth	(City)	Province/State	•			Country				
8 Res	idency (Ti	ck where appr	opriate)				9. Citizensi	hin			
	• •		_								
L_ina	idian Perm	anent Resident	anadian Temporary	Resident		Non-Resident					
10. Pr	oof of Citiz	enship (Tick v	vhere appropriate)								
	Pass	port	□ National Identity	Card	☐ Ot	her (specify)					
11. Pa	ssport / Ide	entification Nu	mber				12. Date of	Issue (YYYY-M	M-DD)		
13. Do	you mair	ntain dual or m	ultiple citizenship? If	so, please inc	dicate co	ountries of ci	tizenship, c	ertificate type,	and num	ber.	
									Г		
14. Height 15. Weight				16. Colour - Hair			17. Colour - Eyes				
			List addresses who		lived	during the l	last 10 yea	ars, starting v	vith the	most current. All	
spaces must be completed; there should be no			io gaps)	gapo,			From (YYYY-MM)				
	•							,	,	To present	
City			Province or State	Cou	Country			Telephone number		1	
Apt. # Street # Street Name					From (YYYY-MM) To (YYYY-MM)						

OSFI 580 Page 1 of 2

2	City		Province or State	Country		7	Telephone number	
	Apt. #	Street #	Street Name			F	From (YYYY-MM)	To (YYYY-MM)
3	City		Province or State	Country		7	Telephone number	
	Apt. #	Street #	et # Street Name			F	From (YYYY-MM)	To (YYYY-MM)
4	City		Province or State	Country		7	Telephone number	
	Apt. #	Street #	Street Name				From (YYYY-MM)	To (YYYY-MM)
5	City		Province or State	Country		7	Telephone number	
PAR	TD - CI	RIMINAL CO	DNVICTIONS IN AND	OUTSIDE O	F CANADA			
Have	you ever b	een charged a	and/or convicted of a crimi , State, or Country?		If yes, give de	etails (charge(s		ce, city, province/state,
		☐ Yes	□ No		country, and date of conviction) by		tion) by completing t	he following sections
Charg	ıe(s)							
Name	of Police	Force / Law En	nforcement Agency		City		Province	e / State
Coun	try					12. Date of Co	nviction (YYYY-MM-I	DD)
PAR	TE-CE	ERTIFICATION	ON					
releas Canad	e of any of	my personal int ty Intelligence S	on set out by me in this doct formation under the control of Service, to the OSFI, for the p	of a Canada law	enforcement ag	ency, including t	the Royal Canadian M	ounted Police and the
	_		Signature			Date		
PAR and I	TF-RE ≣)	EVIEW (To b	e completed by the OS	FI Official res	sponsible for	ensuring the	completion of se	ctions A, B, C, D
Name and Title						Telephone Nu	mber	
Signature						Date		

OSFI 580 Page 2 of 2

WALKER SORENSEN

Lawyers

SUITE 202, 1451 ROYAL YORK ROAD TORONTO, ON M9P 3B2

PHONE: (416) 249-3929 FAX: (416) 249-4060